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Bangalore

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## ERP Business Analyst, Confirmé

### EXPERIENCES PROFESSIONNELLES

août 2022 /

#### ERP Business Analyst

Schneider Electric

*\* Coordinated and Developed Business Process/Projects in WM by interacting with Business Relationship Partners, Architects, Business Process Integrators, DevOps Team globally for all Schneider entities, enhanced existing processes, programs, reports, Function Modules, Smart Forms, Scripts, Transaction Codes using Agile methodology or using SOLMAN application.*

*\* Discovered and automated already existing business process thereby reducing manual redundant work for business users and reducing operating costs as well as designed scripts for automation.*

*\* Advised and executed different Migration and year end activities for example AWS migration, Warehouse migration, Physical inventory phase, One PI migration which involved extensive analysis of systems for interfaces and 3PL warehouses and running LSMW to upload data.*

*\* Consulted and resolved critical/non-critical incidents and service requests reported from production plants and warehouses globally.*

*\* Performed end to end implementation of new warehouses and integrating 3PL warehouses.*

*EWM Responsibilities:*

*\* Configured and customized EWM warehouse parameters and Integrating ERP warehouse with EWM warehouse, PP and QM.*

*\* Supported on incidents, service requests reported for Inbound process, Outbound process, Internal warehouse process, Physical Inventory, Quality issues and modeled proof of concept, customized Schneider specific process in EWM environment.*

*\* Actively Involved in Monitoring of queues, resolve error for queue failures and Consulting on issues/queries reported from Warehouses.*

juil. 2021 / juil. 2022

#### Advisory Technical Services Specialist

IBM

*SAP WM and MM responsibilities:*

*\* Visualized and performed end-to-end development of Volkswagen warehouses for several Business centers as well as provided AMS support for all Volkswagen WM and MM process both standard and customized.*

*\* Configured IDOC/interfaces for inbound and outbound communication for Purchase order, Transfer order confirmation/creation and inbound delivery.*

*\* Designed and Developed Customized reports/programs/process by working Business Partners/Architects and ABAP consultants.*

*EWM Responsibilities:*

*\* Configured Warehouse parameters in EWM system and actively supported on incidents reported from EWM managed*

warehouses.

**févr. 2020 / juil. 2021**

**Application development Senior Analyst**

Accenture

- \* Worked as WM Consultant and engaged in Consulting and advising for the incidents and service tasks reported in HPSC reporting tool according to ITIL guidelines for WM system.*
- \* Discovered, Enhanced, and delivered Pfizer specific Business process by interacting with Business Users/Architects.*
- \* Configured Warehouses and Integrating with other SAP modules.*
- \* Mentored and trained new joiners in Standard SAP and spearheaded a Team as Kanban Lead.*

**nov. 2015 / janv. 2020**

Cognizant

- \* Consulted and solved different categories of incidents, worked on service task/request and problem tickets as per ITIL Guidelines for both MM and WM.*
- \* Demonstrated experience in fixing programs/process, developed new Smart forms, enhanced existing John Deere specific Business process using Agile Methodology in stringent deadlines.*

## **DIPLOMES ET FORMATIONS**

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**janv. 2019 / janv. 2020**

**One Year Executive Post Graduate Diploma in Financial Management - BAC+4**

Indian Institute of Social Welfare and Business Management, Kolkata

**juin 2011 / juin 2015**

**Bachelor of Technology in Electronics and Communication; Engineering Future Institute of Engineering and Management, Kolkata (College/Graduation)**

## **COMPETENCES**

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ABAP, SAP, SAP modules, Application development, DevOps, Debugging, Master data, IDOC, SAP Implementation, activity Monitor, Agile methodology, SAP WM, HANA, SAP S4 Hana, SAP EWM, Unit Testing

## **COMPETENCES LINGUISTIQUES**

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**Anglais**

Bilingue