



16/06/2004 (19 ans)
Nationalité Italian

Riva del Garda

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A-LEVEL DEGREE SOCIOLOGY, Débutant

EXPERIENCES PROFESSIONNELLES

juil. 2022 / août 2022

Berlin, Germany CITY TOUR GUIDE BERLINK ETN GMBH

1. Escorting groups in Berlin and guiding and helping them in getting around the city (by metro, buses, and on foot);
 - a. knowledge of the tour area
2. Thorough explanation of facts, history, landmarks, figures, local customs, and more;
 - a. ability to communicate effectively;
 - b. focus on building rapport (encouraging effective conversation, asking questions, providing information, and demonstrating passion);
 - c. keen ability to improvise and adapt (ability to answer additional tour-related questions);
 - d. strong empathy and understanding (adjust and keep up with the group);
3. Recommendations of places to stay and suggestion for others must-see destinations;

juil. 2022 / juil. 2022

Berlin, Germany MUSEUM RECEPTIONIST BUCHSTABENMUSEUM

1. Opening and closing of the museum;
 - a. lighting, setting up the area in front of the museum with chairs and tables;
 2. Cleaning the office and pantry area;
 3. Cashier work;
 - a. opening and closing of the cashier;
 4. Sales of tickets, gadgets, and drinks;
 5. Answering phone calls;
 6. Sorting and distributing mail;
 7. Interaction with customers, providing useful information about the history of the museum;
 8. Entering data in special systems on the PC;
 9. Helping with scheduling events;
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10. Overseeing the museum's interaction with the public by implementing social media platforms' content strategies;
 - a. checking the quality of posts;
 - b. identifying trends in customer interactions;
 - c. engaging content that resonate with the audience, provide value to them and keep them coming back;

janv. 2022 / mai 2022

Portsmouth , United Kingdom HALF TERM IN ENGLAND Portsmouth England
I attended...

Website <https://www.city-of-portsmouth-college.ac.uk/>

janv. 2022 / mai 2022

Portsmouth, United Kingdom A-LEVEL DEGREE CRIMINOLOGY Portsmouth College

- Deep understanding of the sociology of law, criminal etiology, and penology;
- Knowledge of sociology and anthropology for understanding society and culture;
- Excellent written communication skills;
- Analytical thinking skills;
- Thoroughness and attention to detail;

Address Tangier Rd, PO3 6PZ, Portsmouth, United Kingdom Website <https://www.city->

janv. 2022 / mai 2022

A-LEVEL DEGREE SOCIOLOGY

Portsmouth, United Kingdom

-Ability to plan, organise and carry out a complex research project

-Research and analytical skills

a. conduct interviews, surveys and focus groups;

b. interpret and challenge numerical data and statistics;

c. utilize statistical processes to test theories;

-Sharp, critical, and analytical thinking

-Ability to use evidence and logic to construct a good argument;

-Strong communication skills;

-Teamwork: collaboration with colleagues while conducting research;

-Problem-solving ability;

-Self-awareness;

Address Tangier Rd, PO3 6PZ, Portsmouth, United Kingdom Website <https://www.city-of-portsmouth-college.ac.uk/>

Final grade A-Level sociology

août 2019 / sept. 2019

Tübingen , Germany GERMAN LANGUAGE CERTIFICATE Sprachinstitut Tübingen
SIT Address Bismarckstraße 94, 72072, Tübingen

mars 2019 / mars 2019

Dublin, Ireland B1 ENGLISH CERTIFICATE The Horner School of English
Address 40 Fitzwilliam Street Upper, D02 XK13, Dublin

juil. 2018 / juil. 2018

B1 ENGLISH CERTIFICATE

Torquay, United Kingdom

DIPLOMES ET FORMATIONS

sept. 2018 / juin 2023

institut technique touristique - BAC

Don Milani, Rovereto

COMPETENCES LINGUISTIQUES

Anglais

Bilingue

Français

Bilingue

Grec

Bilingue